



RMA Number (will be provided by Reach): _____

Return Merchandise Authorization (RMA) Form

FAX TO REACH TECHNOLOGY INC. 510-657-5055 OR EMAIL service@reachtech.com

Company Name	_____	Contact	_____
Phone	_____	Email	_____
FAX	_____	Address	_____
Ship Method	_____		_____

Modifications made to products void the warranty. No merchandise may be returned for credit, exchange or service without prior authorization from Reach. Reach reserves the right in its sole and absolute discretion to charge a 15% restocking fee, plus shipping costs, on any products returned with an RMA. Return freight charges following repair of items under warranty shall be paid by Reach, shipping by standard ground carrier. In the event repairs are found to be non-warranty, return freight costs shall be paid by the purchaser.

RETURNED PRODUCT INFORMATION – please complete this section and return this form to Reach Technology (service@reachtech.com or 510-657-5055 FAX). Once this form has been processed by Reach, it will be returned to you with a RMA number below.

Reach Part Number	Serial Number	Rev Number	Lot Number	Description of Problem

RMA AUTHORIZATION/RMA NUMBER – Authorized returns must be shipped freight prepaid to Reach Technology Inc. (4575 Cushing Parkway, Fremont, CA 94538) with the RMA number clearly marked on the outside of all cartons. Shipments arriving freight collect or without an RMA number shall be subject to refusal.